

IDENTIFY & REPORT SUSPICIOUS BEHAVIOUR

It's up to all of us to be alert and vigilant in identifying suspicious behaviour or persons which may risk the safety of our team and customers.

If you **see something** suspicious or unusual, **say something**.

SEE
something



Look out for signs of suspicious behaviour, such as:

- deliberately leaving a bag/parcel unattended
- coming in & out of the premises without a purpose
- appearing very agitated, aggressive or nervous
- appearing to conceal something that could be a weapon
- inappropriate clothing for the situation or weather
- unusual interest or filming of security cameras
- unusual interest in staff movements
- hanging around restricted access areas

SAY
something



Report all suspicious or unusual behaviour to your team leader. ALSO report it to centre management and/or authorities.

Your small piece of information could help solve a bigger puzzle.

**Urgent or life-threatening situations:
CALL 000**

Non-emergency situations:

- Policelink: 131 444
- National Security Hotline: 1800 123 400
- Crime Stoppers: 1800 333 000
- Centre Security:



National Retail Association

**SAFE RETAIL
PRECINCTS**

MORE INFO

www.saferetail.com.au