



National Retail
Association

People Leadership Program FOR RETAIL LEADERS SYDNEY

MODULE 2
PEOPLE
MANAGEMENT
10 APRIL 2019

Course information

Each module is a one-day workshop.

NRA Training supplies participants with a detailed workbook that provides all of the information covered in the workshop, plus room for note-taking.

Tea, coffee and water provided.

What is the duration?

The workshop will run from 9.30am - 4.30pm.

What is the cost?

\$300 per person, per workshop.

NRA members receive a 10% discount.

What is the location?

REST Head Office:
LEVEL 5, 321 KENT STREET, SYDNEY, NSW

Other sites can be negotiated for groups.

Module 2 : People Management

- Understanding people capabilities
- Situational leadership
- Succession planning
- Managing a diverse workforce
- Managing my team for retention
- Employee engagement
- Coaching and the GROW model

Register Now!

OR Contact Ginny Morris on

E: g.morris@nra.net.au

T: 1800 732 066